



Winter 2 2006 Update Training Packet

Agenda:

1. Review Local Updates, Difficult Cases & Success Stories
2. Discuss Short Items:
 - ◆ SHIBA HelpLine Update Training Make-Ups: Schedule
 - ◆ SHIBA HelpLine Update Training Make-Ups: Instructions
 - ◆ Clients New to Medicare Eligibility
 - ◆ Reminder: Medigap Portability
 - ◆ Medicare Advantage Portability for 2006
 - ◆ Rates for New WSHIP Plans for Medicare Recipients
3. Review and Apply New Information: Medicare Modernization Act (MMA) Prescription Drug Program (Part D) and
 - ◆ Exceptions and Appeals
4. Discuss Final Questions and Materials
5. Plan Next Meeting Date, Time and Location